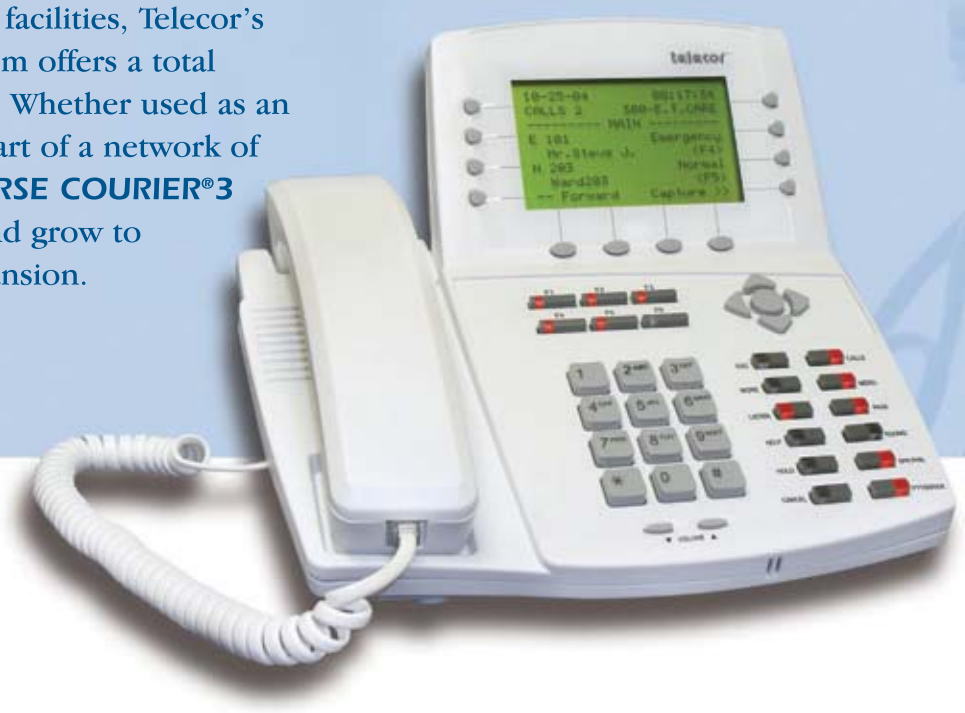
NURSE COURIER® 3

COMMUNICATION SYSTEM

telecor™

The NURSE COURIER®3 Communication System

Designed for health care, retirement, assisted living, and long-term care facilities, Telecor's **NURSE COURIER®3** system offers a total communications solution. Whether used as an individual system, or as part of a network of multiple systems, the **NURSE COURIER®3** can meet today's needs and grow to accommodate future expansion.



FEATURES AND BENEFITS

- A Wireless Telephone Interface allows operation from a mobile telephone unit when a Console is left unattended
- Interfaces with the facility's Telephone System
- Interfaces with Pocket Page System to notify staff of incoming calls
- Simple Operation
- Communicate with Room Stations via handset or Push-to-Talk Intercom
- Multiple levels of Call-In priorities
- Day/Night transfer allows Room Stations or Console operation to be transferred to any control Consoles in the System
- Network individual systems together
- Large Capacity – 31 Controllers, hundreds of Control Consoles and thousands of Room Stations
- Extensive Paging Capabilities – Selective Zone, Multi-Zone and All Call.

CONTROL CONSOLE

Telecor's Control Console provides you with the capabilities to communicate effectively. Its two-way voice and tone signal capability, emergency signalling, and sophisticated features facilitate easy handling of routine and emergency calls. Incoming calls are displayed on a back-lit liquid crystal display screen in priority order.

Console operation is easy—even for inexperienced users. Functions are accessed by single keystrokes while the liquid crystal display gives information in plain English to aid call handling and to keep the operator informed of all calls in progress. The operator may use a handset when answering calls or may simply use function keys to answer, hang up, place calls, and put calls on hold. The Interactive Display and soft keys prompt the operator through operations systematically without guesswork.

The Console can even function without a dedicated operator. By automatically routing calls to a wireless handset, staff members no longer need to be bound to the Console to answer and place calls.

Throughout the day and night the **NURSE COURIER®3** lets you adapt your operation to changing needs. It's easy to transfer room stations or the operation to another Console with a series of keystrokes.

Extensive paging capabilities allow the operator to initiate paging announcements to selected zones, groups of zones, or all locations with simple key selection. Destinations of announcements are confirmed on the Console display.

INTEGRATION

WIRELESS PHONE INTERFACE

Interfaces with wireless telephones, effectively adding a mobile console for staff. Calls from stations can be routed to the mobile telephone, displaying the room number and call priority. Staff can answer calls, and initiate calls and paging announcements from the mobile.

POCKET PAGER INTERFACE

Interfaces with a facility's pocket page system and automatically routes calls to assigned staff members showing both room number and call priority.

TELEPHONE INTERFACE

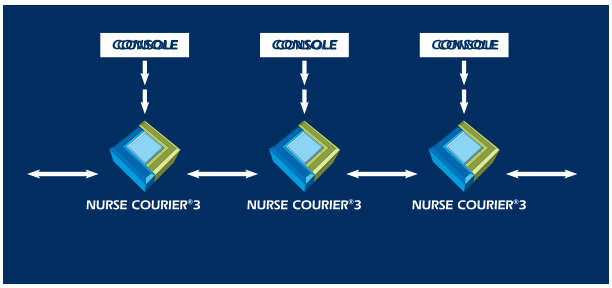
Connects to the facility's PBX, enabling calls to be routed to extensions. Using Caller ID, the source and priority of the call is displayed on Caller ID-equipped phones. Staff can initiate calls to stations and make paging announcements from any telephone in the facility.

NURSE COURIER®3 PLUS SOFTWARE

Telecor's software packages, designed to operate from the facility's networked PCs, provide enhancements to the NC-3 system. These include Call Activity Reporting, Marquee software that displays active calls on remote displays, Visual Console that allows console operations from PC screens, and much more.

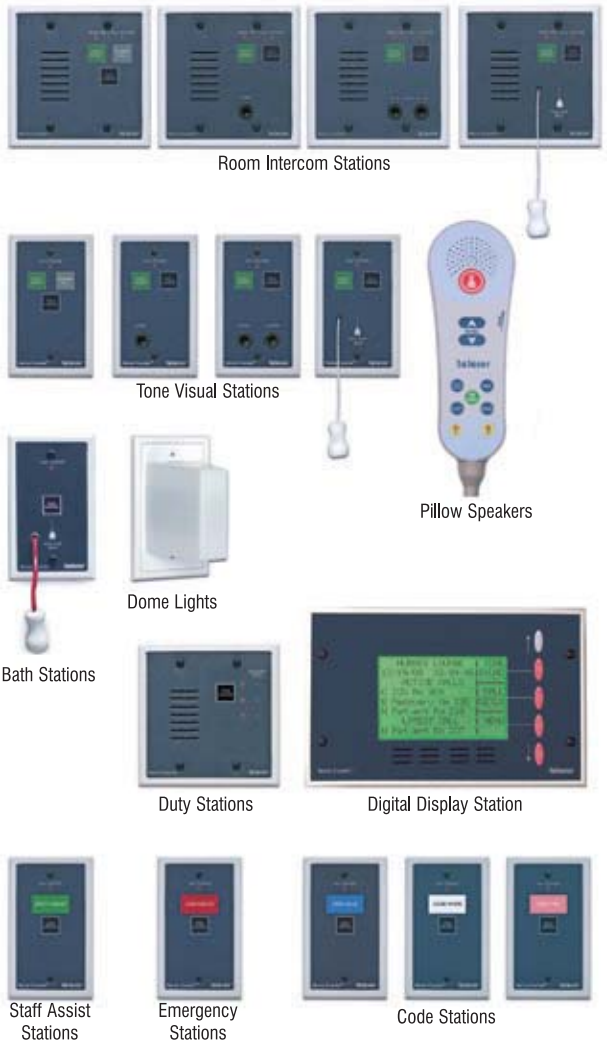
NETWORKING

Multiple systems can be networked together to provide total network communications capability. Retirement and long-term care facilities often consist of multiple systems that require interaction with one another while still being able to operate independently. One system may take control of one, several, or all systems on the network at night, at times of low activity, or for other purposes.



ROOM STATIONS

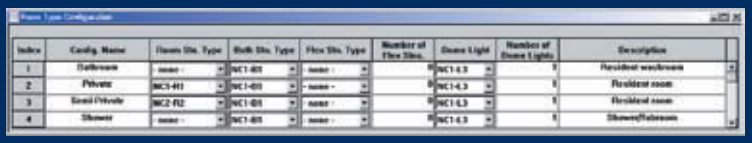
The **NURSE COURIER®3** can incorporate a variety of stations to suit facility requirements:



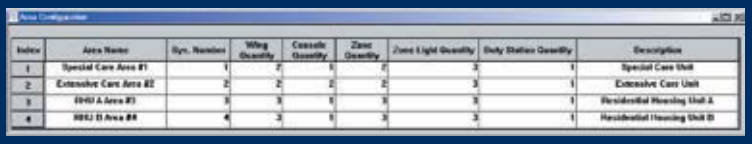
NURSE COURIER®3 Editor... Powerful, Effective, Versatile

The **NURSE COURIER®3** Editor is a powerful and effective tool for installing and setting up the **NURSE COURIER®3** System. Configuration and setup functions are brought entirely under PC control through this easy-to-use Windows®-based software. The system is designed to be configured by using the **NURSE COURIER®3** Configuration Wizards and/or by filling in the system configuration tables.

The **NURSE COURIER®3** Editor provides a simple yet methodical way to configure your facility in 8 easy steps.



Use the **Room Type Configuration** to set up a specific type of room in a facility equipped with one or more **NURSE COURIER®3** Room Stations.



Use the **Area Configuration** to set up a facility Care Center that is equipped with a **NURSE COURIER®3** System.

Use the **Zone Configuration** to designate a group of rooms as a Zone, which can report to Zone Lights, Duty Stations, Annunciator Panels, Consoles, Pocket Pagers, or Wireless Telephones. A Zone can also be used for Public Address, which allows for selective paging into rooms and public areas.

Use the **STU Cluster Configuration** to determine the number of rooms to be terminated at a common location (rooms are terminated onto STU's, Station Termination Units). STU Clusters are based on the architectural layout of rooms.

Use the **Console Configuration** to set up the primary communication device that a Room will report to (Console, Wireless Telephone, or Pocket Pager).

Use the **Rooms Configuration** to set up locations equipped with **NURSE COURIER®3** Room Stations, such as assigning dial numbers to every Room.

Hardware View: Once the configuration process is completed, a summary report listing all of the hardware and room devices in the system may be generated. An equipment summary is valuable information and can be used during the estimating or equipment ordering process.

Upload the program to the **NURSE COURIER®3** Controller and you're done!

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